

## NON USER PERSONALISATION QUESTIONNAIRE

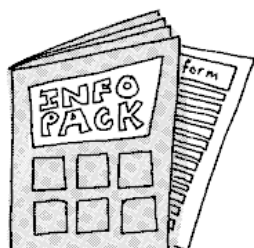
A partnership of Voluntary and Community Sector Organisations and statutory bodies have come together to explore what you know about personalisation. Personalisation's overall aim is for users of social care services to have more control over how the money for their care is spent. It also presents them with the opportunity to assess their own care and support needs and decide how their needs should be met. This short questionnaire is the start of this work and aims to provide people with a voice who may be considering or have already considered 'personalisation' as a means of support. Findings may be shared with Local Authorities at some time in the future; this can sometimes help to influence and shape services. As well as Individual participants will remain anonymous and updates, feedback and more information can be gained from Tracy Dearing (North Bank Forum, Partnership Co-ordinator) on 01482 499042. Please ✓ the box which reflects your answer.

### DEFINING PERSONALISATION

Have you heard of 'personalisation'?

Yes  No

Have you heard of any of the following (please tick those you have heard of)?



	Yes	No
Personal services	<input type="checkbox"/>	<input type="checkbox"/>
Individual budget	<input type="checkbox"/>	<input type="checkbox"/>
Personal budget	<input type="checkbox"/>	<input type="checkbox"/>
Direct payments	<input type="checkbox"/>	<input type="checkbox"/>
User led services	<input type="checkbox"/>	<input type="checkbox"/>

How would you describe 'personalisation' to others?



Are you in receipt of Social Services support?

Yes  No

If yes, please give details?

## BENEFITS AND CHALLENGES OF PERSONALISATION

What in your opinion would be the benefits of 'personalisation'?



What in your opinion would be the challenges of 'personalisation'?



## GUIDANCE AND INFORMATION

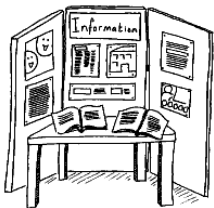
What help or guidance would you require to use 'personalisation'?



Would you like to receive more information regarding 'personalisation'?

Yes  No

If yes please indicate how you would like this information and where you would like the information sending.



**THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE**